

John O'Leary: Livestream Technical Recommendations

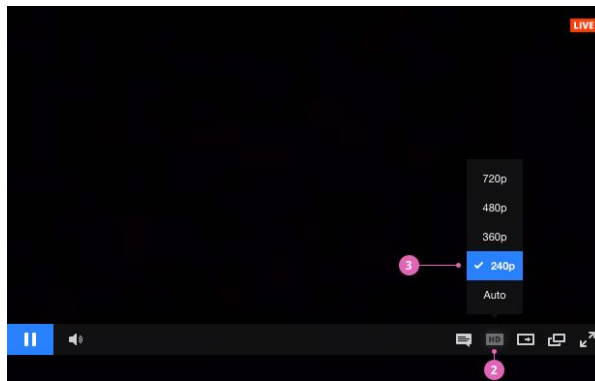
This checklist will help to ensure you have the best experience while watching a livestream keynote by John O'Leary on the IBM Video Streaming platform. Most content on IBM Video Streaming plays automatically. You should be able to view livestream without installing any additional software or doing anything special. You'll simply click the link that is shared with you.

If you experience any issues watching content on IBM Video Streaming, please read the problems and solutions below: iOS

- 1. Check Internet Connection and Bandwidth:** You can only watch a livestream if you have consistent Internet connection. Shared wi-fi networks, like you might find at a coffee shop, are often too unreliable to view a livestream without Interruption. We recommend viewing on the best possible connection you can find. When possible, plugging in via an ethernet cable can help you avoid the possibility of an inconsistent wireless connection.
- 2. Use a supported browser:** IBM Video Streaming is officially supported on the currently available last two releases of major browsers. A full list of currently supported browsers is below:

Mobile Browsers	Desktop Browsers
Chrome for Android 78	Chrome 77 -78
iOS Safari 13.2	Edge 17-18
iOS Safari 13.0-13.1	Firefox 70-71
iOS Safari 12.2-12.4	Opera 63-64
iOS Safari 12.0-12.1	Safari 13
	Safari 12.0- 12.1

- 3. Try watching at a lower quality:** Many streams are now available at multiple bitrates. If you are watching on a mobile device, the bitrate will adjust automatically. If you are watching on a laptop/desktop computer, you can manually adjust the bitrate you are watching:
 - a. Hover over the player



- b. Click on the text that says Best, 720, 480, 360, or 240
- c. Select 240 and try watching on that. You may notice a lower quality video image, but the stream should be easier for your bandwidth and CPU to playback smoothly.

Questions:

Please contact: Sandy Montgomery Schwab, sandy@johnolearyinspires.com, (314) 966-1833